1 450 4

	Including Rate-of-Return Carriers affiliated with Price Ci	ap Local Exchange Carriers
<2000>		(check to indicate certification)
<2005>		(complete attached worksheet)
	Rate of Return Carriers, Proceed to ROR Additional Docu	umentation Worksheet
<3000>		(check to indicate certification)

(camplete attached worksheet)

	Worksheet	Documentation	Additional	Proceed to ROR	Carriers,	Rate of Return
ck to indicate certification)	(checi					

<3005>

	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532384	
<015>	Study Area Name	MONITOR COOP TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O O	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	5323840R100.pdf company is a	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference Number		Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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(700) Price Offerings including Voice Rate Data	FCC Form 481	
Data Collection Form	OMB Control No	. 3060-0986/OMB Control No. 3060-0819
	July 2013	

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<701> Residential Local Service Charge Effective Date 1/1/2014 <702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	sa3>	<61>	 +b2>	<63>	<b4></b4>		ALLEY CO.
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
		are e						
							71 11 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
				Cooper	tached worksheet			
				See a	tached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<a15< th=""><th>\$22×</th><th>d1></th><th><b2></b2></th><th></th><th>×d1></th><th><d2></d2></th><th><d3></d3></th><th><d4></d4></th></a15<>	\$22×	d1 >	<b2></b2>		×d1>	<d2></d2>	<d3></d3>	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (selec
0								
			No.					
			- See attac	hed				
			worksheet -					
								-0/\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\

20-00-00	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		532384	
<015>	Study Area Name		MONITOR COOP TEL	
<020>	Program Year		2015	
<030>	Contact Name - Person	USAC should contact regarding this data	Geri Fraijo	
<035>	Contact Telephone Nu	mber - Number of person identified in data line <030>	5036342266 ext.	
<039>	Contact Email Address	- Email Address of person identified in data line <030>	gerif@monitorcoop.net	
<810>	Reporting Carrier	Monitor Cooperative Telephone Company		
<811>	Holding Company	N/A		
<812>	Operating Company	N/A		

<a1> Affiliates</a1>	SAC	Ca3> Doing Business As Company or Brand Designation
Attiliates	SAC	Doing Business As Company of Brand Designation
Se	e attached worksheet	
101 - 100 -		

Data Col	bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
If your o	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Name of Attached Document
	rm the status described on the attached document(s), on line 920,	
to confi	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to	lect
to confi	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (3(a)(9) includes:	lect s,No,
to confi demons § 54.31	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes 3(a)(9) includes:	lect
to confi	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes Needs assessment and deployment planning with a focus on Tribal	lect s,No,
to confi demons § 54.31	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes N. Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	lect s,No,
to confidemons § 54.313 <921>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes N. Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;	lect s,No,
to confidemons § 54.313 <921>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes No. 20)) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	lect s,No,
to confidemons § 54.313 <921> <922> <923>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes No. 1)) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	lect s,No,
to confidemons § 54.313 <921> <922> <922> <923> <924>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes (A)(9))) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	lect s,No,
to confidemons § 54.313 <921> <922> <923> <924> <925>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes N. Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	lect s,No,
to confi demons § 54.313 <921> <922> <923> <924> <925> <926>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (Yes (Yes (A)(9))) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	lect s,No,

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532384	
<015>	Study Area Name	MONITOR COOP TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo	
<035>	Contact Telephone Number - Number of person identified in data line <03	O> 5036342266 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <03	0> gerif@monitorcoop.net	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532384	
<015>	Study Area Name	MONITOR COOP TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net	
		5323840R1210.pdf	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
			Name of Attached Document
<1220>	Link to Public Website HTTP		
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

	rice Cap Carrier Additional Documentation		FCCForm 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
A SELECT	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	532384	
<015>	Study Area Name	MONITOR COOP TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net	
CHECK to	ne boxes below to note compliance as a recipient of Incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(gh Cost support to offset access charge reductions, and Connect America Phase II the documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on I pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	
<2021>	Interim Progress Community Anchor Institutions		
		Name of A	ttached Document Listing Required Information

(3000) R	ate Of Return Carrier Additional Documentation		FCCForm 481	
Data Cal	laction Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
Data Col	lection Form	RIPUES BERNELLE	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	
-	Parallel and the second of the	Andrew to a make the state of the	July 2013	100
<010>	Study Area Code	532384		
<015>	Study Area Name	MONITOR COOP TEL		_
<020>	Program Year Contact Name - Person USAC should contact regarding this data	2015		_
<030>	Contact Telephone Number - Number of person identified in data line <030>	Geri Fraijo		
<039>	Contact Fmail Address - Email Address of person identified in data line <030>	5036342266 ext. gerif@monitorcoop.net		
		qc/11emon1co1coop.nec		
CHECK		nt to 47 CFR § 54.202(a)) and, for privately held carrie ne information reported on this form and in the docu	rs, ensuring compliance with the financial reporting requirements set forth in 4 nents attached below is accurate.	7
(3010)	Progress Report on S Year Plan			
	Milestone Certification (47 CFR § 54.313(f)(1)(i))			
		Name of Attached Document Listing Requ	uired Information	
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.			
(3012)	Community Anchor Institutions {47 CFR § 54.313{f}(1)(ii)}			
		Name of Attached Document Listing Required Infor	401//	
	Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f){2}} If yes, does your company file the RUS annual report		s/No) s/No)	
Please	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to §	54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
		5323840R3017.pdf		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Infor	mation	
(3018)	If the response is no on line 3014, Is your company audited?	()	es/No)	
(3010)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo			
(0000)	title a copy of dien addited intalicial statement, of (2) a manicial report in a n	ormat comparable to KOS Operating Report for Telecol	nmunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C.	ash Flows		
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit		
(3021)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	periorined the company a mancial adolt.		
(2022)				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
(2022)	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	4_1	
(3026)	Attach the worksheet listing required information			

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the Information reported on this form and in any attachments is accurate. Name of Reporting Carrier: MONITOR COOP TEL Signature of Authorized Officer: CERTIFIED ONLINE Date Printed name of Authorized Officer: Geri Fraijo Title or position of Authorized Officer: GM/President Telephone number of Authorized Officer: 5036342266 ext. Study Area Code of Reporting Carrier: 532384 Filing Due Date for this form: 07/01/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form:			FCC Form 481 O'MB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	532384		
<015>	Study Area Name	MONITOR COOP TEL		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.ne	t	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; my ragent; and, to the best of my knowledge, the reports and da	is authorized to submit the information reported on behalf of the reporting carrier. esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recip	ients on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service supports for universal service supporting carrier; and, to the best of my knowledge, the inform	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent	t	
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

(a1)	<a2> - <a2> - <</a2></a2>	(a3>	√	<b2></b2>	<bs></bs> 6b3>	 	<bs><</bs>	<i>f</i>
State	Exchange (ILEC)	SAC (CETC)		Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
OR	Monitor		FR	14.05	0.0	1.4	2.4	17.85
OR	Monitor		MS	14.05	0.0	1.19	0.05	15.29
							1) 10-	

(710) Broadband Price	Offerings
Data Collection Form	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<711>

_ <al></al>	ca2>	-dib	 	<c> <d1></d1></c>	<d2:< th=""><th>*d3></th><th></th><th>cd45</th></d2:<>	*d3>		cd45
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
OR	Monitor	54.85	0.0	54.85	6000.0	1000.0	0.0	Other, None
OR	Monitor	59.9	0.0	59.9	10000.0	3000.0	0.0	Other, None
OR	Monitor	68.9	0.0	68.9	20000.0	5000.0	0.0	Other, None
OR	Monitor	74.9	0.0	74.9	30000.0	5000.0	0.0	Other, None
	#II = 23 [—							

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		204						***************************************

(800) Op	erating Companies		FCC Form 481
Data Col	ection Form		OMB Control No.: 3060-0985/OMB Control No.: 3060-0819
	The second	A. C.	July 2013
<010>	Study Area Code		532384
<015>	Study Area Name		MONITOR COOP TEL
<020>	Program Year		2015
<030>	Contact Name - Person US	AC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - En	nail Address of person identified in data line <030>	gerif@monitorcoop.net
<810>	Reporting Carrier	Monitor Cooperative Telephone Company	
<811>	Holding Company	N/A	
<812>	Operating Company	N/A	

		(48)× (4)
Affiliates	SAC	Doing Business As Company or Brand Designation
None		
		PERFORMANCE AND ADMINISTRATION OF THE PERFORMANCE AND ADMINISTRATION O
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Monitor Cooperative Telephone Company FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

PREAMBLE

This 5-year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Monitor Cooperative Telephone Company ("MCTC") has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network, which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements. Specifically in the State of Oregon current docket, UM 1481 will be determining the methodology for allocation of network costs and support calculations in the future.

MCTC advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the company's support cash flows. The uncertainty of such cash flows being received in the outer-years because of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, MCTC reserves the opportunity to modify its plan in response to further regulatory decisions as they are adopted, and their implication upon the Company's financial viability in providing the required services and service level quality becomes known.

MCTC will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions and/or changes in technology (vendor)-driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

OVERVIEW

Monitor Cooperative Telephone Company, as an Eligible Telecommunications Carrier (ETC) provides Universal Service supported services to approximately 511 customer lines covering approximately 43 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only MCTC's regulated eligible telecommunications carrier operations. A detailed description of MCTC's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year 2013, Monitor Cooperative Telephone Company received a total of \$861,645.00 (as of 01/31/14) in USF support funds. The breakdown of the funding for the year was:

- \$404,397 High Cost Loop Support
- \$-4860 LSS Support
- \$123,870 Connect America Fund Intercarrier Compensation
- \$338,238 Interstate Common Line Support

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area. The federal support payments above represent approximately 42% of the Company's 2013 revenues and operating cash flow.

IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a) (1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

- Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, Monitor Cooperative Telephone Company advises the Commission that the deployment of specific network improvement projects may be modified, and the meeting of projected service goals muted, to accommodate the actual amount of support that will be received.

¹Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

ANCHOR INSITUTIONS WITHIN MONITOR COOPERATIVE TELEPHONE COMPANY TERRITORY

In 2013, MCTC provides high-speed broadband to the following "anchor" institutions:

• Monitor Fire Department

No other anchor institutions exist in the Monitor Cooperative Telephone Company territory.

SUMMARY DISCUSSION OF PLANS BY YEAR

2015

<u>Connect FTTH 2015:</u> For 2015, MCTC intends to use unencumbered RUS loan funds as well as operating cash flow to deploy FTTH to an additional 70 subscribers in the Monitor exchange.

The 2015 FTTH Drop Project cost is estimated at \$175,000 the project involves placement of approximately 5.15-drop miles of fiber to 70 subscribers currently served over copper. When complete, these 70 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

<u>Switching / Transmission:</u> In 2015 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$25,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2015, the Company expects to spend \$15,000 in miscellaneous additions.

2016

Connect FTTH 2016: The 2016 FTTH Drop Project cost is estimated at \$160,000 the project involves placement of approximately 4.25-drop miles of fiber to 64 subscribers currently served over copper. When complete, these 64 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

<u>Switching / Transmission</u>: In 2016 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$30,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 63% of the customer base.

<u>Vehicles:</u> In 2016, the Company plans to replace one service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2016 is expected to cost \$40,000.

General Expenditures: In 2016, the Company expects to spend \$15,000 in miscellaneous additions.

2017

Connect FTTH 2017: The 2017 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25 -drop miles of fiber to 30 subscribers currently served over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

<u>Switching / Transmission</u>: In 2017 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$40,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2017, the Company expects to spend \$10,000 in miscellaneous additions.

2018

Connect FTTH 2018: The 2018 FTTH Drop Project cost is estimated at \$75,000 the project involves placement of approximately 2.00-drop miles of fiber to 27 subscribers currently served over copper. When complete, these 27 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

<u>Switching / Transmission:</u> In 2018, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 60% of the customer base.

General Expenditures: In 2018, the Company expects to spend \$20,000 in miscellaneous additions.

2019

<u>Connect FTTH 2019</u>: The 2019 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25-drop miles of fiber to 30 subscribers currently served

over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

<u>Switching / Transmission</u>: In 2019, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 100% of the customer base.

<u>Vehicles:</u> In 2019, the Company plans to replace one s service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2019 is expected to cost \$50,000.

General Expenditures: In 2019, the Company expects to spend \$25,000 in miscellaneous additions.

Monitor Cooperative Telephone Company

Consumer Protection

Voice and Broadband

Monitor Cooperative Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U , Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Monitor Cooperative Telephone complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities. Monitor Cooperative is committed to providing the highest quality service to its subscribers.

Broadband

Monitor Cooperative Telephone Company follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

Monitor Cooperative Telephone Company

Ability to Remain Functional in Emergency Situations

Backup Power

Monitor Cooperative Telephone Company has the following back-up power capabilities:

Switch: Stand alone Meta switch with a Kohler 80 Kw diesel (275-gallon tank) capabilities to run 64 hours with a 75% load.

Subscriber Carrier: Ten remote DLC sites backed up with portable generators.

Network Interface Devices (NIDS)

Monitor Cooperative Telephone Company has 375 customers with metallic (copper) connections to the Central Office and their NID's are powered from the Central Office.

Monitor Cooperative Telephone Company has 135 customers with non-metallic (fiber- optic) connections to the Central Office. These customer's NIDS are battery powered in the case of emergency. The batteries are rated to last 12 hours with no use and 8 hours with constant use.

Ability to reroute traffic around damaged facilities

Monitor Cooperative Telephone Company has built redundant facilities between its exchange and the connecting companies. This redundant facility is in the form of a SONET ring with alternate physical facilities between Monitor Cooperative Telephone Company, Canby Telcom and Molalla Communications, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Monitor Cooperative Telephone Company has 510 customers, switching capacity of 10,000 simultaneous calls, and transport capacity for 400 simultaneous calls. Monitor Cooperative Telephone Company takes no responsibility for the capabilities of the interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Comparable Voice Pricing

Monitor Cooperative Telephone Company certifies that voice pricing is no more than 2 standard deviations above the national average urban rate of \$46.96 (DA 14-384)

Public Utility Commission (Home)

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Program)

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Commissioners

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Consumer Help

Electricity/Natural Gas Hearings Division

Oregon Telephone Assistance Programs

Telecommunications

Water

Board of Maritime Pilots

Home

Jobs at PUC

Oregon Lifeline (Oregon Telephone Assistance

The Oregon Public Utility Commission (PUC) manages the Oregon Lifetine program. If you qualify, this federal and state government assistance program reduces your monthly residential/landline or wireless phone bill by \$12.75.

List of residential/landline and wireless companies that provide the Oregon Lifeline benefit

How to Apply for Lifeline:

Using Online Application:

Submit your application online if you or a member of your household participates in one of the following programs:

- · Supplemental Nutrition Assistance
- Program; Food Stamps (SNAP)

 Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (53I)
 State Medical Programs (at or below
- 135% of federal poverty guidelines)

 Medicald

Using Printed Application:

Complete and send a printed application to our office with the current documentation if you or a member of your household participates in one of the following programs or meets the income requirements:

- · National School Lunch Program; Free Lunch
- Program Only (NSLP)
 Low-Income Home Energy Assistance Program
 (UHEAP)
- · Federal Public Housing Assistance (Section
- Total household income is at or below 135% of federal poverty guidelines

Click Here to Print Application

Click Here to Apply Online

Aplicar en Español

Подать заявление на русском языке

Nộp đơn bằng tiếng Việt

Contact Oregon Lifeline (RSPF)

OREGON.GOV

State Directories Agenciès A to Z Oregon Administrative Pures Oregon Revised Statutes Oregon - an Equal Opportunity About Oregon gav



WEB SITE LINKS

Accessibility Oregon, dov File Formats Privacy Policy Site Map Web Site Feedback PDF FILE ACCESSIBILITY

Adobe Reader, or equivalent, is required to view PDF files, Click the "Get Adobe Reader" image to get a free download of the reader from Adobe.



Landline phone companies that reduce your monthly phone bill by \$12.75:

Asotin Beaver Creek Canby Co-Op CenturyLink Clear Creek	ComSpan Eagle Frontier Gervais	Molalla Monitor Monroe Mt. Angel	Oregon/Idaho People's Pine Telephone	Roome Tel Com Scio Mutual St. Paul Stayton Co.
Clear Creek	Helix	Nehalem	Pioneer	Warm Springs
Colton	Home/TDS	North State	Reliance Connects	

Wireless phone companies that reduce your monthly phone bill by \$12.75:

AT&T Mobility* in select areas

Cricket

Snake River PCS

T-Mobile

US Cellular

*AT&T Mobility only offers the Oregon Lifeline benefit in select areas.

Call 1-800-377-9450 to determine if AT&T offers the Oregon Lifeline benefit in your coverage area.

54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential services as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monitor subscriber, are free to choose their own toll usage plans through IXCs that serve Monitor.

Oregon Telephone Assistance Program OTAP)/Lifeline Application

You may complete an OTAP/Lifeline application online at www.rspf.org

Oregon Public Utility Commission
PO Box 2148, Salem OR 97308
1-800-848-4442 or 503-373-7171
1-800-648-3458- (TTY)
971-239-5845 (Videophone)
Fax: 1-877-567-1977 or 503-378-6047
puc.rspf@state.or.us

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you qualify, this federal and state government assistance program reduces your monthly phone bill by \$12.75

You may qualify if you participate in one of the following programs:

- > Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- > Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TNAF)
- > National School Lunch Program; Free Lunch Program only (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

OTAP - Lifeline

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you have active telephone service with Monitor Cooperative Telephone Company, and receive one of the following qualifying benefits, this federal and state government assistance program reduces your monthly phone bill by \$12.75.

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- * Temporary Assistance for Needy Families (TANF)
- · National School Lunch Program; Free Lunch Program Only (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

To apply for the OTAP benefits, you may submit an application form on the OPUC website www.rspf.org or you may contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).



TDAP – Telecommunication Devices Access Program

Having difficulty communicating on the telephone? The Oregon Public Utility Commission has a program that loans adaptive telephone equipment at no cost and with no income restrictions to eligible Oregonians who have at least one of the following impairments: Hearing, Vision, Speech, Mobility, Cognitive. 2245

To receive equipment, complete an application form on the OPUC website www. www.rspf.org and have one of the following professionals certify your impairment within the scope of their practice: Licensed Physician, Nurse Practitioner, Audiologist, Hearing Aid Dispenser, Speech-Language Pathologist, Vocational Rehabilitation Counselor, Rehabilitation Instructor for the Blind.

For more information, please contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).



Oregon Telecommunications Relay Service (Dial 7-1-1)

To reach a Relay Operator, just dial the free access 7-1-1 digits, available anytime, anywhere. The Oregon Relay is a free public service for communication between standard (voice) users, and persons who are deaf, hard-of-hearing, deaf-blind, and speech-disabled using text telephones (TTYs), captioned telephone (CapTel) or PCs (personal computers) via the Internet.

There is no extra charge when using the Oregon Relay, however a Customer Profile form needs to be submitted for accessing through a toll-free number. Long distance relay calls are billed at the regular rate that is charged between the point of origin to where the call terminates.

For more information, please visit www.oregonrelay.com.



According to the Paperwork Raduction Act of 1995, an agency may not conduct or aponeor, and a person is not required to seapond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is estimated to average 4 hours per response, including the time for reviewing instruccions, acarching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS	This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal lows and regulations regarding confidential information, will be treated as confidential.			
	BORROWER NAME			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	Monitor Cooperative Tele (Prepared with Audited			
INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report to whole dollars only.	PERIOD ENDING December, 2013	BORROWER DESIGNATION OR0503	-	
We knowled rewrith that the entries in this second are in arrandomes with t	CERTIFICATION	and anothered the status of the manter		

to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND

RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)

X All of the obligations under the RUS loan documents have been fulfilled in all meterial respects.		There has been a default in the fulfillment of the obligations under the RUS loen documents. Said default(s) la/era specifically described in the Telecom Operating Report
geri Praijo	3/26/2014	
	DATE	

		PARTA	A. BALANCE SHEET		
	BALANCE	BALANCE		BALANCE	BALANCE
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	591,752	866,677	25. Accounts Payable	12,175	29,806
2. Cash-RUS Construction Fund	30,903	30,876	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	3,150	2,985
b. Other Accounts Receivable			29. Current Mat. L/T Debt	179,149	187,188
c. Notes Receivable			30, Current Mat. L/T Debt-Rur, Dev.		
4. Non-Affiliates:	A TOTAL SECTION ASSESSED.		31. Current MatCapital Leases		
a. Telecom, Accounts Receivable	5,759	5,808	32. Income Taxes Accrued		EST EST
b. Other Accounts Receivable	104,941	103,534	33. Other Taxes Accrued		E TAKE THE
c. Notes Receivable			34. Other Current Liabilities	52,126	64,891
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	246,600	284,870
6. Material-Regulated	32,841	39,206	LONG-TERM DEBT		204,670
7. Material-Nonregulated		BEN/	36. Funded Debt-RUS Notes	407,382	275,227
8. Prepayments	26,314	24,391	37. Funded Debt-RTB Notes	44,716	13,002
9. Other Current Assets	3,144		38. Funded Debt-FFB Notes	25,974	12,858
10. Total Current Assets (1 Thru 9)	795,654		39. Funded Debt-Other		
NONCURRENT ASSETS	Grand Spinister of the Control of th	Tales, Complete promise	40. Funded Debt-Rural Develop, Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a, Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other investments			44. Adv. From Affiliated Companies		
s. Rural Development			45. Other Long-Term Debt	(31,531)	(4,163
b. Nonrural Development	20,456	20,456	46. Total Long-Term Debt (36 thru 45)	446,541	296,92
13. Nonregulated investments		(Contraction of the Contraction	OTHER LIAB. & DEF. CREDITS	gradule and a dead a dead	
14. Other Noncurrent Assets			47. Other Long-Term Liabilities	introduction (in this little)	
15. Deferred Charges		0.23	48. Other Deferred Credits		
16. Jurisdictional Differences		9	49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	20,456	23,456	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	
PLANT, PROPERTY, AND EQUIPMENT	Achie Harris Lands		EQUITY		THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER.
18. Telecom, Plant-in-Service	7,243,910	7,462,112	2 51. Cap. Stock Outstand, & Subscribed	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Taken transcription 1970
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction	36,721	104,18	7 53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill	11,788	11,788	54. Membership and Cap. Certificates	2,832	2,86
22. Less Accumulated Depreciation	4,458,542	4,761,516	5 55. Other Capital	3,106	1
23. Net Plant (18 thru 21 less 22)	2,833,877	2,816,57	1 56. Patronage Capital Credits	2,950,906	
24. TOTAL ASSETS (10+17+23)		1	57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)	2,956,846	3,333,56
	3,649,987	3,915,36	59. TOTAL LIABILITIES AND EQUITY (35+46+60+68)	3,649,98	

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

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PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues	111,943	99,957
2. Network Access Services Revenues	1,395,784	1,582,472
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	69,074	59,538
5. Miscellaneous Revenues	17,750	17,294
6. Uncollectible Revenues	359	30
7. Net Operating Revenues (1 thru 5 less 6)	1,594,192	1,759,231
8. Plant Specific Operations Expense	370,400	337,545
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	55,722	77,564
10. Depreciation Expense	334,834	335,510
11. Amortization Expense		
12. Customer Operations Expense	79,378	81,584
13. Corporate Operations Expense	561,323	532,750
14. Total Operating Expenses (8 thru 13)	1,401,657	1,364,953
15. Operating Income or Margins (7 less 14)	192,535	394,278
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		() = = = = = = = = = = = = = = = = = =
19. Other Taxes	40,197	38,741
20. Total Operating Taxes (17+18+19)	40,197	38,741
21. Net Operating Income or Margins (15+16-20)	152,338	355,537
22. Interest on Funded Debt	38,910	30,317
23. Interest Expense - Capital Leases		
24. Other Interest Expense	3	6
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	38,913	30,323
27. Nonoperating Net Income	(6,326)	2,649
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	136,775	122,795
31. Total Net Income or Margins (21+27+28+29+30-26)	243,874	
32. Total Taxes Based on Income	243,074	450,658
33. Retained Earnings or Margins Beginning-of-Year	STATE CONTRACTOR OF	
34. Miscellaneous Credits Year-to-Date	1,917	2,171
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)	CONTRACTOR OF THE PERSON OF TH	
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital	245,791	452,829
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	0	ASTALL CO.
40. Patronage Capital Beginning-of-Year	2,800,715	2,950,900
41. Transfers to Patronage Capital	245,791	452,82
42. Patronage Capital Credits Retired	95,600	77,835
43. Patronage Capital End-of-Year (40+41-42)	2,950,906	3,325,900
44. Annual Debt Service Payments	207,292	175,24
45. Cash Ratio [(14+20-10-11) / 7]	0.6944	0.607
46. Operating Accrual Ratio [(14+20+26) / 7]	0.9289	0.815
47. TIER [(31+26) / 26]	7,2672	15.861
48. DSCR [(31+26+10+11) / 44]	2.9795	4.659

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION 0R0503

PERIOD ENDED

December, 2013

INSTRUCTIONS - See RUS Bulletin 1744-2

	1, RATE	S	2. SUBSCI	RIBERS (ACCESS LINES)	3. ROUTE N	AILES
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Monitor	17.20	14.05	142	368	510	86.00	41.88
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			142	368	510	86.00	41.88
No. Exchanges	1						

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION OR0503

PERIOD ENDED
December, 2013

INSTRUCTIONS - See RUS Bulletin 1744-2

Part C. SUBSCRIBER	(ACCESS LINE)	, ROUTE MILE, &	HIGH SPEED DA	TA INFORMATION
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			4. B	ROADBAND SER	VICE		THE PERMIT	
				Detai	ils on Least Exper	nsive Broadband S	ervice	
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Monitor	510	309	81	1,500	512	41.95	Package	Fiber to the Home

	USDA-RUS			BORROWER DESIGNAT	ION	
	OPERATING REP	OPT FOR		OR0503		
	TELECOMMUNICATION			PERIOD ENDING	70	
	TELECOMMONICATION	O BOILTONEILO		December, 2013		
NSTRUCTIONS- See RUS Bulle	tin 1744-2	Spirit State of the State of th		MILES AND ASSESSED		
		PART D. SYSTEM	DATA			
		PARI D. SISIEM	DATA			
No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Square Mile		secribers per Rouse Mile
	2	4	43		11.86	5.93
		PART E. TOLL	DATA			
. Study Area ID Code(s)	2. Typ	es of Toll Settlements (Check one)			
	a		Interstate:	Average Schedule	x c	ost Basis
	b.					
	c		Intrastate:	Average Schedule	X C	ost Basis
	d.					
	•					
	T.					
	8-					
	h.					
	L					
	1					
	a decrease as a	PART F. FUNDS INVESTED IN F	PLANT DURING YE	AR		
1. RUS, RTB, & FFB Loan Fund	is Expended		THE TOTAL			27
2. Other Long-Term Loan Funds	s Expended				The same	0
3. Funds Expended Under RUS	Interim Approval					0
4. Other Short-Term Loan Fund	s Expended					321,757
5. General Funds Expended (O	ther than Interim)				TO SHAPE TO	
6. Salvaged Materials					LANGE ET	MEAN HOUSE
7. Contribution in Aid to Constru	uction					
8. Gross Additions to Telecom.	Plant (1 thru 7)					321,784
		PART G. INVESTMENTS IN AFF	FILIATED COMPAN	IES		
		CURRENT	YEAR DATA	CII	MULATIVE DATA	
		CONCERT			umulative	
				Currenave	OTHERAS.	
	INVESTMENTS	Iguesiment	Incomed one	Imagelment	some A can	
	INVESTMENTS	Investment This Year	Income/Loss This Year		come/Loss	Current
		This Year	This Year	To Date	To Date	Balance
Investment in Affiliated Comp.	(a)		1 2 3 12 - 1			

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BORROWER DESIGNATION		
OR0503 PERIOD ENDING		
December, 2013		

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PART H. CURRENT DEPRECIATION RATES Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) X YES NO **EQUIPMENT CATEGORY** DEPRECIATION RATE Land and support assets - Motor Vehicles 11.40% Land and support assets - Aircraft Land and support assets - Special purpose vehicles Land and support assets - Garage and other work equipment 11.40% Land and support assets - Buildings 3.20% Land and support assets - Furniture and Office equipment 6.40% Land and support assets - General purpose computers 15.00% Central Office Switching - Digital 14.30% Central Office Switching - Analog & Electro-mechanical 10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 10.60% 13. Information origination/termination - Station apparatus 14. Information origination/termination - Customer premises wiring 15. Information origination/termination - Large private branch exchanges 16. Information origination/termination - Public telephone terminal equipment 17. Information origination/termination - Other terminal equipment 18. Cable and wire facilities - Poles 19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber 21. Cable and wire facilities - Underground cable - Metal 4.60% 22. Cable and wire facilities - Underground cable - Fiber 23. Cable and wire facilities - Buried cable - Metal 5.30% 24. Cable and wire facilities - Buried cable - Fiber 4.60% 25. Cable and wire facilities - Conduit systems 2.00% 26. Cable and wire facilities - Other

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

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PART I – STATEMENT OF CASH FLOWS ginning Cash (Cash and Equivalents plus RUS Construction Fund) CASH FLOWS FROM OPERATING ACTIVITIES income Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities income Depreciation income (Explain) ther operating activities	622,655 450,658 335,510
CASH FLOWS FROM OPERATING ACTIVITIES Income Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities Depreciation Amortization Per (Explain)	450,658 335,510
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 1: Depreciation 1: Amortization 1: (Explain)	450,658 335,510
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 1: Depreciation 1: Amortization 1: (Explain)	335,510
d: Depreciation d: Amortization er (Explain)	
d: Amortization er (Explain)	
er (Explain)	
	0
	(1,667)
Changes in Operating Assets and Liabilities	
crease/(Increase) in Accounts Receivable	1,358
crease/(Increase) in Materials and Inventory	(6,365)
crease/(Increase) in Prepayments and Deferred Charges	1,923
crease/(Increase) in Other Current Assets	(1,698)
rease/(Decrease) in Accounts Payable	17,631
rease/(Decrease) in Advance Billings & Payments	0
rease/(Decrease) in Other Current Liabilities	12,765
t Cash Provided/(Used) by Operations	810,115
CASH FLOWS FROM FINANCING ACTIVITIES	010,115
crease/(Increase) in Notes Receivable	0
	0
	(165)
	(141,578)
	0
crease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	1,727
ss: Payment of Dividends	0
	(77,835)
her (Explain) ther financing activities	4,418
ot Cash Provided/(Used) by Financing Activities	(213,433)
CASH FLOWS FROM INVESTING ACTIVITIES	
et Capital Expenditures (Property, Plant & Equipment)	(285,668)
ther Long-Term Investments	(3,000)
ther Noncurrent Assets & Jurisdictional Differences	0
ther (Explain) urchase of property plant and equipment	(33,116)
et Cash Provided/(Used) by Investing Activities	(321,784)
et Increase/(Decrease) in Cash	274,898
nding Cash	897,553
C C C In In In It I C I I I I I I I I I I I I I I I I	rease/(Increase) in Accounts Receivable rease/(Increase) in Prepayments and Deferred Charges rease/(Increase) in Other Current Assets rease/(Increase) in Other Current Assets rease/(Decrease) in Advance Billings & Payments rease/(Decrease) in Advance Billings & Payments rease/(Decrease) in Other Current Liabilities Cash Provided/(Used) by Operations CASH FLOWS FROM FINANCING ACTIVITIES rease/(Increase) in Notes Receivable rease/(Decrease) in Notes Payable rease/(Decrease) in Customer Deposits Increase/(Decrease) in Customer Deposits Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital rease/(Decrease) in Capital

Revision Date 2010

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NSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
NOTES TO THE OPERATING REPO	ORT FOR TELECOMMUNICATIONS BORROWERS

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CERTIFICATION LOAN DEFAULT NOTES TO THE C	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		